
Status Report on Wrongdoing Hotline

September 30, 2016
INTERIM STATUS REPORT



BACKGROUND

On June 1, 2016, the City of Greater Sudbury opened its 'wrongdoing hotline' for residents, employees and other stakeholders to report suspected instances of wrongdoing. The hotline allows complaints to be filed anonymously through an independent external call center or online in either official language.

This report summarizes complaint activities on a monthly and Year-To-Date (YTD) basis. A more detailed report will be prepared for Audit Committee and Council in January to summarize annual activity.

COMPLAINT STATISTICS

Source of complaint	YTD Number	June	July	August	September
Complaints opened	42	19	5	8	10
Complaints closed	37	18	5	7	7
Active complaints	5	1	0	1	3

Complaints opened	42
Referred internally for assignment to ACR system	(21)
Referred to external law enforcement	(1)
Not related to CGS services	(3)
Complaints subject to investigation	17

Complaints subject to investigation	17
Closed due to insufficient evidence of wrongdoing	(7)
Closed with no action planned or taken	(4)
Closed with action planned or taken	(1)
Active Complaint Files	5

Subject of complaints investigated	Active Complaints	Closed Complaints	Total
Office of the Mayor	1	0	1
Members of Council	0	2	2
Contractors	1	3	4
Staff	3	7	10
Total	5	12	17